

**Electricity Facts Label (EFL)**  
**Green Mountain Energy Company (REP Cert. No. 10009)**  
**Pollution Free™ e-Plus 24 Preferred**  
**Oncor Electric Delivery service area**  
**Date:09/01/2021**

<b>Electricity price</b>	Average monthly use:	500 kWh	1000 kWh	2000 kWh
	Average price per kWh:	12.3¢	12.0¢	11.8¢

This price disclosure is based on the following components:

Base Charge: \$0.00 per billing cycle  
Energy Charge: 7.4861¢ per kWh

Oncor Electric Delivery Delivery Charges: \$3.42 per billing cycle and 4.1543¢ per kWh

TDU Charges include all recurring charges passed through without mark-up.  
This price disclosure is an example based on average prices - your average price for service will vary according to your usage. The price you pay each month will consist of the Base Charge, Energy Charge, and TDU Charges.

Some locations may be subject to a special charge that is not included in the total average price shown for electric service, such as a charge for underground facilities authorized by their city. For more detail see the Oncor service tariff for a listing of cities and authorized charges.

**Other Key Terms and questions**

*See Terms of Service statement for full listing of fees, deposit policy, and other terms.*

<b>Disclosure Chart</b>	Type of Product	Fixed Rate
	Contract Term	24 Months
	Do I have a termination fee or any fees associated with terminating service?	Yes. \$200 Applies through the end of the contract term. This fee does not apply if the customer moves, and provides a forwarding address and other evidence that may be requested to verify that the customer moved.
	Can my price change during the contract period?	Yes
	If my price can change, how will it change and by how much?	Your price may change only to reflect actual changes in TDSP charges, changes to the Electric Reliability Council of Texas or Texas Regional Entity administrative fees charged to loads, or changes resulting from federal, state or local laws or regulatory actions that impose new or modified fees or costs on us that are beyond our control.
	What other fees may I be charged?	If applicable, we may bill you for certain non-recurring, late payment, insufficient funds, disconnect notice, disconnect recovery, or other fees as described in Section 8 of your Terms of Service.
	Is this a pre-pay or pay in advance product?	No
	Does REP purchase excess distributed renewable generation?	Yes; customers interested in participating in Green Mountain's distributed renewable buy-back program will need to sign up for the Renewable Rewards product and program. Information about the Renewable Rewards program is available at: <a href="http://www.greenmountain.com/renewablerewards">www.greenmountain.com/renewablerewards</a> .

	Renewable Content	Renewable content for Pollution Free electricity is at least 51% Texas Wind, and up to 49% Wind from U.S facilities outside Texas <sup>1</sup> .
	Statewide average renewable content	25%
	<p>Green Mountain Energy Company (PUCT Cert. No. 10009)  P.O. Box 699, Houston, Texas 77001-0699  1-866-785-4668 (7 days a week, 7 a.m. to 10 p.m. CST), <a href="http://www.greenmountain.com">www.greenmountain.com</a>.</p> <p><sup>1</sup> With the purchase of this Green Mountain Energy<sup>®</sup> electricity product, you are supporting cleaner electricity by matching 100% of your annual paid electricity usage with an equivalent amount of electricity produced by renewable sources of electricity generation in the United States. Green Mountain will purchase and retire renewable energy certificates (RECs) representing the environmental attributes associated with renewable energy generation for 100% of your paid usage. You will not have electricity from a specific generation facility delivered directly to your service address, but your purchase ensures that renewable energy equal to 100% of your paid electricity usage is produced using renewable resources on an annual basis. Renewable resource availability varies hour to hour and from season to season, as does our customers' use. We will rely on system power from the grid to serve our customers' minute by minute consumption but will use RECs to ensure that enough of the applicable Green Mountain Energy electricity blend is delivered to power systems in the United States to match our customers' actual annual electricity purchases. We may take up to three months following the close of a calendar year to make up any deficiency in a particular resource promised in connection with the electricity product you choose.</p>	