

Electricity Facts Label
Green Mountain Energy Company (REP Cert. No. 10009)
Pollution Free™ e-Plus 24 Preferred
AEP Texas Central Service Area
Date: 09/01/2018

Electricity price

| | | | |
|------------------------|---------|----------|----------|
| Average monthly use: | 500 kWh | 1000 kWh | 2000 kWh |
| Average price per kWh: | 15.0¢ | 14.1¢ | 13.6¢ |

This price disclosure is based on the following components:

Base Charge: \$0.00 per month
Energy Charge: 9.0397¢ per kWh
AEP Texas Central Delivery Charges: \$9.00 per month and 4.1602¢ per kWh

AEP Texas Central Delivery Charges include all recurring charges passed through without mark-up. This price disclosure is an example based on average prices - your average price for service will vary according to your usage. The price you pay each month will consist of the Base Charge, Energy Charge, and AEP Texas Central Delivery Charges.

Other Key Terms and questions

See Terms of Service statement for a full listing of fees, deposit policy, and other terms.

Disclosure Chart

| | |
|--|---|
| Type of Product | Fixed Rate |
| Contract Term | 24 Months |
| Do I have a termination fee or any fees associated with terminating service? | Yes. \$200. Applies after the due date of the first bill through the end of the contract term. This fee does not apply if the customer moves, and provides a forwarding address and other evidence that may be requested to verify that the customer moved. |
| Can my price change during contract period? | Yes, but only in the limited circumstances described below. |
| If my price can change, how will it change, and by how much? | The price can only change to reflect actual price changes that are allowed by Public Utility Commission rules due to changes in law or regulatory charges. |
| What other fees may I be charged? | If applicable, we may bill you for certain non-recurring late payment, insufficient funds, disconnection or other fees as described in Section 8 of your Terms of Service. |
| Is this a pre-pay or pay in advance product? | No. |

**Disclosure
Chart
(continued)**

| Does REP purchase excess distributed renewable generation? | Yes; customers interested in participating in Green Mountain’s distributed renewable buy-back program will need to sign up for the Renewable Rewards product and program. Information about the Renewable Rewards program is available at: www.greenmountain.com/renewablerewards | | | | | | | | | | | | | | |
|--|--|--|--|------------------|-----|-------------|-----|---------|-----|------------------|-----|-------|-------|-------|------|
| Renewable Content | Renewable content for Pollution Free is at least 51% Texas Wind, and up to 49% Wind from U.S facilities outside Texas ¹ | | | | | | | | | | | | | | |
| Statewide average renewable content | 19% ² | | | | | | | | | | | | | | |
| <p>Green Mountain Energy Company (PUCT Cert. No. 10009), P.O. Box 699, Houston, Texas 77001-0699, 1-866-785-4668 (7:00 AM - 10:00 PM CST M-F and 9:00 AM - 5:00 PM CST Sat), www.greenmountain.com.</p> <p>¹ With the purchase of this Green Mountain Energy® product, you are supporting cleaner by offsetting 100% of your annual paid usage with an equivalent amount of produced by renewable sources of generation in the United States. Green Mountain will purchase and retire renewable energy certificates (RECs) representing the environmental attributes associated with renewable energy generation for 100% of your paid usage. You will not have from a specific generation facility delivered directly to your service address, but your purchase ensures that renewable energy equal to 100% of your paid usage is produced using renewable resources on an annual basis. Renewable resource availability varies hour to hour and from season to season, as does our customers' use. We will rely on system power from the grid to serve our customers' minute by minute consumption but will use RECs to ensure that enough of the applicable Green Mountain Energy blend is delivered to power systems in the United States to match our customers' actual annual purchases. We may take up to three months following the close of a calendar year to make up any deficiency in a particular resource promised in connection with the product you choose.</p> <p>²</p> <table border="1" data-bbox="265 1170 1003 1421"> <thead> <tr> <th colspan="2">ERCOT Texas State Average Fuel Mix State Average (2017)</th> </tr> </thead> <tbody> <tr> <td>Coal and lignite</td> <td>32%</td> </tr> <tr> <td>Natural gas</td> <td>39%</td> </tr> <tr> <td>Nuclear</td> <td>10%</td> </tr> <tr> <td>Renewable energy</td> <td>19%</td> </tr> <tr> <td>Other</td> <td><1.0%</td> </tr> <tr> <td>Total</td> <td>100%</td> </tr> </tbody> </table> | | ERCOT Texas State Average Fuel Mix State Average (2017) | | Coal and lignite | 32% | Natural gas | 39% | Nuclear | 10% | Renewable energy | 19% | Other | <1.0% | Total | 100% |
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