

Electricity Facts Label
Green Mountain Energy Company (REP Cert. No. 10009)
Pollution Free™ e-Plus Preferred
AEP Texas North Service Area
Date: 09/01/2019

| | | | |
|------------------------|---------|----------|----------|
| Average monthly use: | 500 kWh | 1000 kWh | 2000 kWh |
| Average price per kWh: | 17.8¢ | 16.8¢ | 16.2¢ |

This price disclosure is based on the following components:

Base Charge: \$0.00 per month
Energy Charge: 11.7035¢ per kWh

AEP Texas North Delivery Charges: \$10.53 per month and 4.0199¢ per kWh

Electricity price

AEP Texas North Delivery Charges include all recurring charges passed through without mark-up. This price disclosure is an example based on average prices - your average price for service will vary according to your usage. The price you pay each month will consist of the Base Charge, Energy Charge, and AEP Texas North Delivery Charges.

Except for price changes allowed by law or regulatory action, this price is the price that will be applied during your first billing cycle; this price may change in subsequent months at the sole discretion of Green Mountain. For information about the current price, you may call us at 1-866-785-4668. Please review the historical price of this product available at www.greenmountain.com/histpricing or by calling 1-866-785-4668.

Other Key Terms and questions

See Terms of Service statement for a full listing of fees, deposit policy, and other terms.

Disclosure Chart

| | |
|------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Type of Product | Variable Price |
| Contract Term | Month-to-month |
| Do I have a termination fee or any fees associated with terminating service? | No. |
| Can my price change during contract period? | Yes. |
| If my price can change, how will it change, and by how much? | The price applied in the first billing cycle may be different from the price in this EFL if there are changes in TDSP charges; changes to the Electric Reliability Council of Texas or Texas Regional Entity administrative fees charged to loads; or changes resulting from federal, state, or local laws or regulatory actions that impose new or modified fees or costs that are outside our control. After the first billing cycle, it can increase or decrease by any amount. |
| What other fees may I be charged? | If applicable, we may bill you for certain non-recurring late payment, insufficient funds, disconnect notice, disconnect recovery, or other fees as described in Section 8 of your Terms of Service. |
| Is this a pre-pay or pay in advance product? | No. |

**Disclosure
Chart
(continued)**

| | |
|------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Does REP purchase excess distributed renewable generation? | Yes; customers interested in participating in Green Mountain’s distributed renewable buy-back program will need to sign up for the Renewable Rewards product and program. Information about the Renewable Rewards program is available at: www.greenmountain.com/renewablerewards |
| Renewable Content | Renewable content for Pollution Free is at least 51% Texas Wind, and up to 49% Wind from U.S facilities outside Texas ¹ |
| Statewide average renewable content | 19% ² |

Green Mountain Energy Company (PUCT Cert. No. 10009), P.O. Box 699, Houston, Texas 77001-0699, 1-866-785-4668 (7 days a week, 7 a.m. to 10 p.m. CST), www.greenmountain.com.

¹ With the purchase of this Green Mountain Energy® product, you are supporting cleaner by offsetting 100% of your annual paid usage with an equivalent amount of produced by renewable sources of generation in the United States. Green Mountain will purchase and retire renewable energy certificates (RECs) representing the environmental attributes associated with renewable energy generation for 100% of your paid usage. You will not have from a specific generation facility delivered directly to your service address, but your purchase ensures that renewable energy equal to 100% of your paid usage is produced using renewable resources on an annual basis. Renewable resource availability varies hour to hour and from season to season, as does our customers' use. We will rely on system power from the grid to serve our customers' minute by minute consumption but will use RECs to ensure that enough of the applicable Green Mountain Energy blend is delivered to power systems in the United States to match our customers' actual annual purchases. We may take up to three months following the close of a calendar year to make up any deficiency in a particular resource promised in connection with the product you choose.

²

| ERCOT Texas State Average Fuel Mix | |
|------------------------------------|-------------|
| State Average (2018) | |
| Coal and lignite | 26% |
| Natural gas | 44% |
| Nuclear | 10% |
| Renewable energy | 19% |
| Other | <1.0% |
| Total | 100% |